

Information in this guide compiled by:  
Eras Senior Network, Inc.  
2607 N Grandview Boulevard, Suite 150  
Waukesha, WI 53188  
(262) 549-3348

Eras Senior Network (Eras) is a nonprofit organization whose mission is to engage and support Milwaukee County and Waukesha County seniors and adults with disabilities in leading meaningful lives. Eras is the nonprofit leader in creating communities where seniors and adults with disabilities are fully embraced through collaborative partnerships, intergenerational volunteer activities, and coordination of and access to services.

Eras operates its programs and services without regard to race, color, or national origin in accordance with Title VI of the Civil Rights Act. Any person who believes they have been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with the Executive Director of Eras Senior Network, Inc. The Executive Director of Eras Senior Network, Inc. is appointed by the Board of Directors to receive and process all complaints.

For more information about Eras Senior Network, Inc.'s civil rights program, the procedures to file a complaint, or information needed in another language, contact the Executive Director at (262) 549-3348, email [Info@Eras.org](mailto:Info@Eras.org), visit our website, [www.Eras.org](http://www.Eras.org) or stop by our administrative office at 2607 N. Grandview Boulevard, Suite 150, Waukesha, WI 53188.





This guide is designed to help the residents of Waukesha County locate transportation options that best suit their needs. The list of providers is not an endorsement by Eras Senior Network, Inc. The intent is to provide residents of Waukesha County with the most detailed information about available transportation services in the area.

Please note that the information provided is subject to change and may not be inclusive of every option. Transportation providers are encouraged to contact Eras Senior Network, Inc. at (262) 549-3348 with corrections and additions.

Up to 80% of the cost of this project is expected to be covered by federal funding provided by the Federal Transit Administration under 49 USC 5310/ (CFDA20.521).

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## Mobility Management Program

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Transportation is essential to almost every activity that takes place within a community. Eras Senior Network's Mobility Management Program works to design and deliver transportation services that start and end with the customer. The Mobility Manager helps to inform and connect older adults and adults with disabilities to the mobility options that best suit their needs. To learn more or to speak to the Mobility Manager at Eras please call (262) 549-3348.

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## Wheelchair Accessible Vehicle Rentals

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**Mobility Works:** N8W22195 Johnson Drive, Waukesha WI 53186  
(877) 275-4915 | [mobilityworks.com/wheelchair-vans-for-rent](https://mobilityworks.com/wheelchair-vans-for-rent)

**A&J Mobility:** 3058 Helsan Drive, Richfield WI 53076  
(920) 775-4538 | [www.aandjmobility.com/wheelchair-van-rentals](https://www.aandjmobility.com/wheelchair-van-rentals)

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## Sharpening Your Driving Skills

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All drivers can benefit from driving instruction and information about changes in driving habits and regulations to ensure safety on the road. The following resources are for drivers:

### **Senior Driver Resource**

(262) 210-3707 | [seniordriverresource.com](http://seniordriverresource.com)

### **AARP Smart Driver Course**

(800) 350-7025 | [aarpdriversafety.org](http://aarpdriversafety.org)

### **National Highway Traffic Safety Administration**

(888) 327-4236 | [nhtsa.gov/road-safety/older-drivers](http://nhtsa.gov/road-safety/older-drivers)

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## Disabled Parking / Drivers License & ID Renewal

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Any person certified by an authorized healthcare professional as having a temporary or permanent disability is eligible for a Disabled Parking Identification Permit. Speak with a healthcare provider for information.

Many older adults use a driver license or an ID card for proof of identity and for voting. You can renew your card at any DMV service center.

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# Aging and Disability Resource Center (ADRC) of Waukesha County - Rideline Program

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Phone: 262-548-7928

[www.waukeshacounty.gov/ADRCspecializedTransportation](http://www.waukeshacounty.gov/ADRCspecializedTransportation)

514 Riverview Avenue, Waukesha, WI 53188

## **Area Served**

Waukesha County. With pre-approval, transport to Milwaukee County for medical services not available within Waukesha County.

## **Rider Eligibility**

Available to Waukesha County residents who are non / limited-drivers, 65 years of age or older or under 65 years of age who use assistive devices such as; walker, wheelchair, scooter, or are legally blind. Call above number for application or visit website listed above.

## **Service Priorities**

All

## **Hours of Service**

Monday-Friday: 6:00am-6:00pm

## **Fare Structure**

Fares are determined at the time an application is completed. Fares are determined based on the person's income or a flat rate if income is not provided.

## **Advance Notice Required**

Reservations must be made at least 24 hours in advance. Allow additional time to assure preferred date and time of the request. No weekends or holidays.

## **Level of Service**

Door-to-Door

## **Wheelchair Accessibility:**

Yes

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# Aging and Disability Resource Center (ADRC) of Waukesha County - Taxi Program

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Phone: 262-548-7848

[www.waukeshacounty.gov/ADRCspecializedTransportation](http://www.waukeshacounty.gov/ADRCspecializedTransportation)

514 Riverview Avenue, Waukesha, WI 53188

## **Rider Eligibility**

Available to Waukesha County residents who are non/limited drivers and are 60 years of age or older, or under 60 with a disability designation. Individuals must be able to enter or exit a car with little or no assistance. If the program does not serve the area in which a trip is requested, an individual may be eligible to use Rideline. Call above number for application or visit website listed above.

## **Shared-Fare Taxi Providers**

Contact individual providers for fares, eligibility and level of service.

***Listed below with corresponding page for reference:***

Best Cab of Waukesha  
(262) 549-6622 | Page 8

New Berlin Senior Taxi  
(262) 814-1611 | Page 21

Elmbrook Senior Taxi  
(262) 785-1200 | Page 12

Oconomowoc Silver Streak  
(262) 567-6404 | Page 22

Lake Country Cares Cab  
(262) 695-2670 | Page 15

Seniors on the Go  
(262) 363-5700 | Page 25

Muskego Senior Taxi  
(262) 679-4754 | Page 20

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# American Cancer Society Road to Recovery

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Phone: 800-227-2345 | [www.cancer.org](http://www.cancer.org)

N19W24350 Riverwood Drive, Waukesha, WI 53188

## **Area Served**

Waukesha County, Milwaukee County, Washington County, Ozaukee County, Racine County, Kenosha County

## **Rider Eligibility**

- Must be in current treatment
- Must be ambulatory
- Must be able to get in and out of a vehicle unassisted
- If assistive device is used must be able to put in / take out of vehicle
- Masks required

## **Service Priorities**

Medical rides to and from cancer treatment appointments

## **Hours of Service**

Monday-Sunday: 7:00am-7:00pm

Including all holidays

## **Fare Structure**

Free to cancer patients currently in treatment

Volunteer driver program, donations appreciated!

## **Advance Notice Required**

24 hours notice minimum. Can schedule up to 2 months in advance

## **Level of Service**

Curb-to-Curb

## **Wheelchair Accessibility**

No

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# American MedTrans

## (AKA: American United Transportation Group)

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Phone: 414-274-3000 | [amtwi.com](http://amtwi.com)  
646 S 2nd Street, Milwaukee, WI 53204

### **Area Served**

Waukesha County, Milwaukee County, Washington County, Racine County and Kenosha County

### **Rider Eligibility**

None

### **Service Priorities**

Non-emergency medical transportation

### **Hours of Service**

Monday-Friday: 6:00am-6:00pm

### **Fare Structure**

Call for Rates

### **Advance Notice Required**

24 hours advance notice. If weekend transport is needed must call by Friday to schedule

### **Level of Service**

Door-to-Door (Extra fee if driver is requested to go inside)

### **Wheelchair Accessibility**

Yes



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# American Transit Team

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Phone: 262-222-2989 | [www.americantransitteam.com](http://www.americantransitteam.com)

12605 W North Avenue #270, Brookfield, WI 53005

## **Area Served**

Waukesha County and Milwaukee County

## **Rider Eligibility**

No requirements to ride, must call and register prior to first ride

## **Service Priorities**

- Medical Transportation
- Groceries (do not assist with shopping - drop off and pick up only)

## **Hours of Service**

Monday-Sunday: 7:00am-6:00pm

## **Fare Structure**

- Ambulatory- \$30 base pay and \$3.95 per mile
- Wheelchair- \$40 base pay and \$4.95 per mile

## **Advance Notice Required**

7 days notice

## **Level of Service**

Door-to-Door

## **Wheelchair Accessibility**

Yes

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# Best Cab Company

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Phone: 262-549-6622 | [bestcabcompany.com](http://bestcabcompany.com)  
102 W Broadway Avenue, Waukesha, WI 53186

## **Area Served**

City of Waukesha

## **Rider Eligibility**

Accepts Shared-Fare Taxi card through ADRC

## **Service Priorities**

All

## **Hours of Service**

24 hours, 7 days a week

## **Fare Structure**

Call for rates

## **Advance Notice Required**

24 hours in advance if possible, same day upon availability

## **Level of Service**

Curb-to-Curb

## **Wheelchair Accessibility**

No

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# **CEMS Transport**

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**Phone: 262-364-4850**

PO Box 44014 West Allis, WI 53214

## **Area Served**

Southeastern Wisconsin

## **Rider Eligibility**

Vehicle transport level determined through onsite evaluation or over the phone

## **Service Priorities**

Medical Transportation

## **Hours of Service**

24 hours, 7 days a week

## **Fare Structure**

- Medical Taxi \$30 one-way, \$2.00 per mile
- Wheelchair Van \$50 one-way, \$4.00 per mile
- Ambulette/Stretcher \$325 one-way, \$10 per mile
- Bariatric Ambulance \$500 one-way, \$10 per mile

## **Advance Notice Required**

48 hours preferred, same day upon availability

## **Level of Service**

Door-thru-Door

Basic Life Support capable and oxygen equipped

## **Wheelchair Accessibility**

Yes

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# Comfort Transport LLC

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Phone: 262-446-9810 | [comfort-transport.com](http://comfort-transport.com)

PO Box 891 Waukesha, WI 53187

## **Area Served**

Waukesha County and Washington County

## **Rider Eligibility**

None

## **Service Priorities**

Medical Transportation

## **Hours of Service**

Monday-Friday: 6:00am-5:00pm

## **Fare Structure**

Call for rates

## **Advance Notice Required**

24 hours advance notice required

## **Level of Service**

Door-to-Door

## **Wheelchair Accessibility**

Yes

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# Disabled American Veterans

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Phone: 262-719-7233 | [www.dav-wi.org](http://www.dav-wi.org)

5000 W National Avenue Building 70, C Wing #13, Milwaukee, WI 53295

## **Area Served**

Waukesha County

## **Rider Eligibility**

- Must be ambulatory
- May use walker or cane but must be able to get in and out of vehicle with no assistance

## **Service Priorities**

Medical

## **Hours of Service**

Monday-Friday: By appointment

## **Fare Structure**

Free rides to veterans who need assistance getting to and from scheduled medical appointments at the Clement J. Zablocki VA Medical Center

## **Advance Notice Required**

2 weeks in advance is preferred

## **Level of Service**

Door-thru-Door

## **Wheelchair Accessibility**

No

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# Elmbrook Senior Taxi

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Phone: 262-785-1200 | [elmbrookseniortaxi.org](http://elmbrookseniortaxi.org)

675 N Brookfield Road, Brookfield, WI 53045

## **Area Served**

City and Town of Brookfield, Villages of Elm Grove and Butler with service to Froedtert Hospital in Wauwatosa and Waukesha Memorial Hospital.

## **Rider Eligibility**

- Must be 62 years of age or older or adult age 18 with disabilities
- Accepts Shared-Fare Taxi card through ADRC

## **Service Priorities**

All

## **Hours of Service**

Monday-Friday: 8:00am-4:30pm

Call for availability outside of normal hours

## **Fare Structure**

Call for rates

## **Advance Notice Required**

24 hours up to two weeks advance notice required; first come, first served

## **Level of Service**

Door-to-Door

## **Wheelchair Accessibility**

No

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# Eras Senior Network

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Phone: 262-549-3348 | [Eras.Org](http://Eras.Org)

2607 N Grandview Boulevard #150, Waukesha, WI 53188

## **Area Served**

Waukesha County, Milwaukee County

## **Rider Eligibility**

- Must be a resident in Waukesha County or Milwaukee County
- Must be over the age of 60 (Milwaukee and Waukesha) or an adult with disabilities over 18 (Waukesha)
- Must be registered, complete phone screening and assessment before eligible to ride

## **Service Priorities**

- Medical appointments
- Grocery shopping

## **Hours of Service**

Monday-Friday: 9:00am-4:00pm

Call for availability outside of normal hours

## **Fare Structure**

Volunteer driver program, donations are appreciated!

## **Advance Notice Required**

7 days advanced notice required

## **Level of Service**

Door-thru-Door

## **Wheelchair Accessibility**

No

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# Health and Human Services Volunteer Transportation Services Waukesha County

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Phone: 262-548-7284

500 Riverview Drive, Waukesha, WI 53188

## **Area Served**

Waukesha County

## **Rider Eligibility**

Must be referred by Health and Human services caseworker to be eligible for services

## **Service Priorities**

- Medical/dental appointments
- Therapy/counseling appointments
- Pick-up of medication
- Court appointments
- Family visitation

## **Hours of Service**

Monday-Friday: 8:00am-4:30pm

Dependent on availability of volunteer drivers

## **Fare Structure**

No charge, volunteer drivers

## **Advance Notice Required**

48 hours advanced notice (2 business days)

## **Level of Service**

Door-to-Door

## **Wheelchair Accessibility**

No



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# Lake Country Cares Cab

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Phone: 262-695-2670 | [lcccabs.com](http://lcccabs.com)

W287N3700 North Shore Drive, Pewaukee, WI 53072

## **Area Served**

Hartland, Delafield, Nashotah, Pewaukee, Merton, Waukesha, and Oconomowoc

## **Rider Eligibility**

- Must be 65 years and above or 18 years and older with a disability
- Must be ambulatory
- Must be able to enter and exit vehicle with little or no assistance
- Accepts Shared-Fare taxi card through ADRC

## **Service Priorities**

All

## **Hours of Service**

Monday-Friday: 8:30am-4:00pm

## **Fare Structure**

Call for rates

Free rides provided if going to the following Aurora-Health facilities:

Aurora - Summit, Aurora - Waukesha, Aurora - Hartland

## **Advance Notice Required**

48 hours advanced notice required, volunteer driver based on availability

## **Level of Service**

Door-to-Door

## **Wheelchair Accessibility**

No

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# Lifestar Medical Van Transport

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Phone: 262-338-9798 | [lifestar-ems.com](http://lifestar-ems.com)

279 S 17th Avenue #8, West Bend, WI 53095

## **Area Served**

Waukesha County, Washington County, Ozaukee County

## **Rider Eligibility**

None

## **Service Priorities**

Medical

## **Hours of Service**

Monday-Friday: 6:00am-6:00pm

Saturday: 7:00am-4:30pm

## **Fare Structure**

Base pay is \$28.00 for first 5 miles, then \$3.50 per mile after

## **Advance Notice Required**

3 days

## **Level of Service**

Door-to-Door

## **Wheelchair Accessibility**

Yes

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# Meda-Care Vans of Waukesha - Private Pay

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Phone: 262-650-1000

N15W24817 Bluemound Road, Pewaukee, WI 53072

## **Area Served**

Waukesha County

## **Rider Eligibility**

None

## **Service Priorities**

All

## **Hours of Service**

Call for availability

## **Fare Structure**

Call for Private Pay Fare

## **Advance Notice Required**

At least 24 hours, same day upon availability

## **Level of Service**

Door-thru-Door

## **Wheelchair Accessibility**

Yes

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# Menomonee Falls Senior Shuttle Bus

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Phone: 262-251-4230

N87W17391 Main Street, Menomonee Falls, WI 53051

## **Area Served**

Village of Menomonee Falls

## **Rider Eligibility**

- Village of Menomonee Falls residents age 60 years or older
- Must be ambulatory and able to climb steps into shuttle (school bus)

## **Service Priorities:**

All

## **Hours of Service**

Monday-Friday: 9:00am-2:00pm

## **Fare Structure**

\$2.00 one-way

## **Advance Notice Required**

24 hours advanced notice required

## **Level of Service**

Curb-to-Curb

## **Wheelchair Accessibility**

No

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# Mobility Transportation Specialists

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Phone: 262-424-0197 | [jeff.ebens@mobilitytransp.com](mailto:jeff.ebens@mobilitytransp.com)

405 E Forest Street, Oconomowoc, WI 53066

## **Area Served**

Waukesha County, Jefferson County and some areas of Dodge County

## **Rider Eligibility**

None. Contract with My Choice WI, Inclusa, Community Care

## **Service Priorities**

- Medical
- Check availability for grocery and errands

## **Hours of Service**

Monday-Friday: 7:00am-5:00pm

## **Fare Structure**

Call for rates

## **Advance Notice Required**

24-48 hours advanced notice appreciated

## **Level of Service**

Door-thru-Door

## **Wheelchair Accessibility**

Yes

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# Muskego Senior Taxi

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Phone: 262-679-4754 | [muskegoseniortaxi.wordpress.com](http://muskegoseniortaxi.wordpress.com)

W181S8540 Lodge Boulevard, Muskego, WI 53150

## **Area Served**

Muskego and close surrounding towns

## **Rider Eligibility**

- Must be ambulatory
- Individuals must be 65 years of age or older or an adult with disabilities who receives SSI or SSDI
- Accepts Shared-Fare taxi card through ADRC

## **Service Priorities**

All

## **Hours of Service**

Monday-Friday: 7:30am-4:30pm

## **Fare Structure**

Call for rates

## **Advance Notice Required**

1-2 weeks advanced notice preferred

## **Level of Service**

Door-to-Door

## **Wheelchair Accessibility**

No

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# New Berlin Senior Taxi

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**Phone: 262-814-1611**

13750 W National Avenue, New Berlin, WI 53151

## **Area Served**

New Berlin and surrounding communities in Waukesha and Milwaukee counties including; Elm Grove, Brookfield, Wauwatosa, West Allis, Hales Corners, Greenfield, Muskego and Waukesha. Medical Centers (west of 84th Street) Aurora West Allis Memorial Hospital, Froedtert Hospital

## **Rider Eligibility**

- Must be ambulatory.
- Individuals must be residents of New Berlin.
- Individuals must be 65 years of age or older or an adult with disabilities over the age of 18.
- Accepts Shared-Fare taxi card through ADRC

## **Service Priorities**

All

## **Hours of Service**

Office hours: Monday-Friday: 9:00am-4:00pm

Taxi's run: Monday-Friday: 9:00am-4:30pm

## **Fare Structure**

Call for rates

## **Advance Notice Required**

24 hours advanced notice preferred

## **Level of Service**

Door-to-Door

## **Wheelchair Accessibility**

No

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# Oconomowoc Silver Streak

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Phone: 262-567-6404 | [www.oconosilverstreak.org](http://www.oconosilverstreak.org)

PO Box 561 Oconomowoc, WI 53066

## **Area Served**

The city of Oconomowoc, east to the YMCA at Pabst Farms, south to Valley Road, north to Lang Road, west to Jefferson County Line. Parts of the town of Summit including Aurora Medical Center and Lake Country Landing

## **Rider Eligibility**

- Individuals must be non-drivers. 60 years of age or older or an adult with disabilities over the age of 18
- Accepts Shared-Fare taxi card through ADRC

## **Service Priorities**

All

## **Hours of Service**

Monday-Friday: 8:30am-4:30pm

## **Fare Structure**

Call for rates

## **Advance Notice Required**

At least 24 hours up to 1 week in advance notice preferred

## **Level of Service**

Door-to-Door

## **Wheelchair Accessibility**

No



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# ProHealth Care Transportation Services

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Phone: 262-928-7618 | [www.prohealthcare.org](http://www.prohealthcare.org)

725 American Avenue, Waukesha, WI 53188

## **Area Served**

All ProHealth Care facilities

## **Rider Eligibility**

- ProHealth Care patients and family
- Only for medical non-emergency trips to ProHealth Care facilities
- Need to be assessed by the department/facility staff

## **Service Priorities**

Non-emergency healthcare transportation

## **Hours of Service**

Monday-Friday: 7:30am-3:30pm

## **Fare Structure**

Call for rates and information about financial assistance

## **Advance Notice Required**

48 hours notice (2 business days)

## **Level of Service**

Door-to-Door

## **Wheelchair Accessibility**

Yes

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# Senior Express

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**Phone: 414-454-8565**

7441 W Greenfield Avenue, West Allis, WI 53214

## **Area Served**

Waukesha County and Milwaukee County

## **Rider Eligibility**

None

## **Service Priorities**

Has both ambulatory and wheelchair or scooter services for all types of transportation

## **Hours of Service**

Monday-Friday: 8:00am-4:00pm

## **Fare Structure**

Call for rates

## **Advance Notice Required**

2 to 3 days requested. Can do same day pending availability

## **Level of Service**

Door-thru-Door

## **Wheelchair Accessibility**

Yes

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# Seniors on the Go

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Phone: 262-363-5700 | [www.seniorsonthego.wi.com](http://www.seniorsonthego.wi.com)

400 Bay View Road #B, Mukwonago, WI 53149

## **Area Served**

Waukesha County. Can transport to certain medical facilities out of county, ask for details.

## **Rider Eligibility**

Accepts Shared-Fare taxi card through ADRC

## **Service Priorities**

All

## **Hours of Service**

Monday-Friday: 7:00am-5:00pm

Saturday: 8:00am-3:00pm

Call for requests outside of normal hours

## **Fare Structure**

Call for rates

## **Advance Notice Required**

24 hours advanced notice preferred, more notice if possible

## **Level of Service**

Door-to-Door

## **Wheelchair Accessibility**

No

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# Tootl Transport

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Phone: 414-376-2222 | [ridetootl.com](http://ridetootl.com)

## **Area Served**

Southeastern Wisconsin, with long-distance paratransit being available upon request

## **Rider Eligibility**

None

## **Service Priorities**

- Non emergency medical transportation for all medical appointments
- Grocery shopping
- Personal errands or shopping

## **Hours of Service**

24 hours a day, 7 days a week, 365 days a year

## **Fare Structure**

Call for rates

## **Advance Notice Required**

Based on availability can schedule same day, or schedule as far in advance as you like

## **Level of Service**

Door-to-Door

## **Wheelchair Accessibility**

Yes

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# Transtar Medical Transport

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Phone: 800-972-8080 | [www.transtarmedical.com](http://www.transtarmedical.com)

5700 W National Avenue, Milwaukee, WI 53214

## **Area Served**

Milwaukee County. Will pick up from Waukesha County to bring into Milwaukee County

## **Rider Eligibility**

None

## **Service Priorities**

Non-emergency medical transportation

## **Hours of Service**

Monday-Friday: 7:00am-5:00pm

Saturday: 7:00am-3:00pm

## **Fare Structure**

Call for rates

## **Advance Notice Required**

24 hours advance notice

## **Level of Service**

Door-thru-Door

## **Wheelchair Accessibility**

Yes

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# VEYO Wisconsin

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Phone: 866-907-1493 | [wi.ridewithveyo.com](http://wi.ridewithveyo.com)

## **Area Served**

All of Wisconsin

## **Rider Eligibility**

Must be on Medicaid or BadgerCare Plus program

## **Service Priorities**

Medical

## **Hours of Service**

Monday-Friday: 7:00am-6:00pm

## **Fare Structure**

None

## **Advance Notice Required**

2 day advance notice

## **Level of Service**

Door-to-Door

## **Wheelchair Accessibility**

Yes

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# Waukesha Metro Transit (City Bus)

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Phone: 262-524-3636

[www.waukesha-wi.gov/residents/getting\\_around/public-transportation.php](http://www.waukesha-wi.gov/residents/getting_around/public-transportation.php)

212 E Saint Paul Avenue, Waukesha, WI 53188

## **Area Served**

Service boundaries include the city and town of Waukesha with service to Waukesha County Technical College in Pewaukee and Brookfield Square.

## **Rider Eligibility**

None. Ask Eras Senior Network about our 'Bus Buddy Training Program' if you are unfamiliar with how to ride.

## **Service Priorities**

All

## **Hours of Service: Service hours vary per route**

Monday-Friday: 5:00am-10:30pm

Saturday: 7:30am-10:30pm

Sunday: 8:30am-7:30pm

## **Fare Structure**

\$1.00 one-way for seniors (65+) and adults with disabilities with use of Medicare Card or Waukesha Metro Transit Reduced Fare Card

\$2.00 one-way for adults.

\$1.25 one way for youth (ages 5-18)

Children 4 and under are free

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# Waukesha Metro Transit Metrolift/Paratransit

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Phone: 262-524-3636 | [www.waukeshametro.org](http://www.waukeshametro.org)

2311 Badger Drive, Waukesha, WI 53188

## **Area Served**

Operates within ¼ mile of Waukesha Metro Transit fixed routes. If you're not sure if your area is served by Metrolift call (262) 524-3636

## **Rider Eligibility**

This service is for people unable to ride the Waukesha Metro Transit City Bus. To request a Metrolift application call (262) 524-3636.

Individuals must be approved before using service.

## **Service Priorities**

All

## **Hours of Service**

Monday-Friday: 5:30am-10:40pm

Saturday: 8:00am-10:15pm

Sunday: 9:00am-7:15pm

## **Fare Structure**

\$4.00 one-way must provide payment upon boarding

Ride Cards can be purchased at Metro Fare Outlets (varying locations listed online or can call for more information)

## **Advance Notice Required**

- Reservations can be made 24 hours, 7 days a week and up to 2 weeks in advance.
- Requests must be made by 4:00pm the day prior to a ride

## **Level of Service**

Curb-to-Curb

## **Wheelchair Accessibility**

Yes



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# Milwaukee County Transit Plus Program

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**Phone: 414-343-1700**

1942 N 17th Street, Milwaukee, WI 53205

## **Area Served**

Milwaukee County. Will only go to Brookfield Square in Waukesha County

## **Rider Eligibility**

As a Waukesha County resident, to qualify for Transit Plus, you must be eligible for Waukesha Metrolift Services (see page 29). If you are certified for Metrolift, have your certification faxed to Transit Plus, once approved, you gain Visitor Status for 21 days within the calendar year. For frequent users of this service, it is best to apply for Transit Plus through Milwaukee County Transit System (call above number for info)

## **Hours of Service**

Sunday-Saturday: 4:30am-1:00am

**SCHEDULING A RIDE:** from Brookfield Square: Call Transit Plus to schedule your pick up at least 24 hours prior to your ride request.

Designated pick up and drop off points are located by the food court in the west parking lot. If taking Metrolift to Brookfield Square, be sure to schedule your ride to accommodate the 30-minute window for pick up. Transit Plus will pick you up and take you to your scheduled destination in Milwaukee County.

## **Fare Structure**

\$4.00 one way, must pay with Transit Plus ticket or exact cash

## **Advance Notice Required**

At least 24 hours

## **Wheelchair Accessibility**

Yes

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# Washington County - Interfaith Caregivers of Washington County

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Phone: 262-365-0902 | [interfaithwashco.org](http://interfaithwashco.org)  
2374A W Washington Street, West Bend, WI 53095

## **Area Served**

Washington County. Within 50 miles of client's home, including Froedtert and the VA

## **Rider Eligibility**

- Must live in Washington County
- Must be able to transfer independently

## **Service Priorities**

- Medical appointments (first priority)
- Grocery Shopping

## **Hours of Service**

Monday-Friday: 8:00am-5:00pm  
Dependent on volunteer driver availability

## **Fare Structure**

Volunteer driver program, donations are appreciated!

## **Advance Notice Required**

Service is on first come first serve basis with a minimum of 10 day notice

## **Level of Service**

Door-to-Door

## **Wheelchair Accessibility**

Yes

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# Washington County Aging and Disability Resource Center (ADRC) Shared Ride Taxi Service

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Phone: 262-338-2908 | [www.washcowisco.gov](http://www.washcowisco.gov)  
333 E Washington Street #1000, West Bend, WI 53095

## **Area Served**

Washington County. If residence is in northern parts of Menomonee Falls, may qualify for services. (determined by address, call for details). Additional pick-up and drop-off points in Menomonee Falls: Froedtert Menomonee Falls Hospital, Gloria Dei Day Care, and the Menomonee Falls Park and Ride lot.

## **Rider Eligibility**

Must be registered through ADRC

## **Service Priorities**

Medical Transportation

## **Hours of Service**

Monday-Saturday: 5:00am-10:00pm

Sunday: 8:00am-4:00pm

## **Fare Structure**

Call for rates

## **Advance Notice Required**

One day or 24 hours advance notice minimum

## **Level of Service**

Door-to-Door (must inform upon scheduling if more assistance needed)

## **Wheelchair Accessibility**

No