



# Transportation Options in Waukesha County

## 2020

[Find-a-Ride.org](http://Find-a-Ride.org)



Information in this guide compiled by:  
Eras Senior Network, Inc.  
2607 N Grandview Blvd, Suite 150  
Waukesha, WI 53188  
(262) 549-3348

Eras Senior Network is a nonprofit organization whose mission is to engage and support Waukesha County seniors and adults with disabilities in leading meaningful lives. Eras is the nonprofit leader in creating communities where seniors and adults with disabilities are fully embraced through collaborative partnerships, intergenerational volunteer activities, and coordination of and access to services.

Eras Senior Network, Inc. operates its programs and services without regard to race, color, or national origin in accordance with Title VI of the Civil Rights Act. Any person who believes they have been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with the Executive Director of Eras Senior Network, Inc. The Executive Director of Eras Senior Network, Inc. is appointed by the Board of Directors to receive and process all complaints.

For more information about Eras Senior Network, Inc.'s civil rights program, the procedures to file a complaint, or information needed in another language, contact the Executive Director at (262) 549-3348, email [Info@ErasWaukesha.org](mailto:Info@ErasWaukesha.org), visit our website, [www.ErasWaukesha.org](http://www.ErasWaukesha.org) or stop by our administrative office.





This guide is designed to help the residents of Waukesha County locate transportation options that best suit their needs. The listed providers is not an endorsement by Eras Senior Network, Inc. The intent is to provide residents of Waukesha County with the most detailed information about available transportation services in the area.

Please note that the information provided is subject to change, and may not be inclusive of every option. Transportation providers are encouraged to contact Eras Senior Network, Inc. at (262) 549-3348 with corrections and additions.

Up to 80% of the cost of this project is expected to be covered by federal funding provided by the Federal Transit Administration under 49 USC 5310/ (CFDA20.521).

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## **Mobility Management Program**

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Transportation is essential to almost every activity that takes place within a community. Eras Senior Network's Mobility Management Program works to design and deliver transportation services that start and end with the customer. The Mobility Manager helps to inform and connect seniors and adults with disabilities to the mobility options that best suit their needs. To learn more or to speak to Eras' Mobility Manager, call (262) 549-3348.

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## **Bus Buddy Program**

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The Bus Buddy Program is a complimentary resource to help first-time riders, seniors and adults with disabilities become familiar and comfortable with riding the Waukesha Metro bus. Training can be provided one-on-one or as a group depending on your needs. A Bus Buddy provides free assistance for individuals who want a little extra help riding the bus.

To learn more about the program or to become a Bus Buddy volunteer, contact Eras' Mobility Manager at (262) 549-3348.

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## **Waukesha Metro Transit**

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(262) 524-3636 | [www.waukesha-wi.gov](http://www.waukesha-wi.gov)  
212 E St. Paul Avenue Waukesha, WI 53188

### **Area Served**

Service boundaries include the city and town of Waukesha with service to WCTC in Pewaukee

### **Rider Eligibility**

None

### **Service Priorities**

First come, first served

### **Hours of Service** (Service hours vary per route)

Monday-Friday: 5:30am-9:30pm

Saturday: 8:15am-9:15pm

Sunday: 9:15am-7:15pm

### **Fare Structure**

\$2.00 one-way for adults

\$1.25 one-way for youth (4 and under are free)

\$1.00 one-way for seniors (65+) and adults with disabilities with use of Medicare Card or Waukesha Metro Transit Reduced Fare Card

- 10-Ride Cards and 31-Day Passes sold at Metro Fare Outlets
- A free 90-minute transfer is available with each cash or Ride Card fare

### **Advance Notice Required**

None

### **Level of Service**

Individual stops along fixed route

### **Wheelchair Accessibility**

Yes

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## **Waukesha Metro Transit Metrolift**

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(262) 524-3636 | [www.waukesha-wi.gov](http://www.waukesha-wi.gov)  
212 E St. Paul Avenue Waukesha, WI 53188

### **Area Served**

Operates within ¼ mile of Waukesha Metro Transit fixed routes. If you are not sure if Metrolift serves your area, call (262) 524-3636.

### **Rider Eligibility**

Demand response service for persons unable to use Waukesha Metro Transit fixed route service. To request a Metrolift application, call (262) 524-3636. Individuals must be approved before using service.

### **Service Priorities**

None

### **Hours of Service**

Monday-Friday: 5:30am-10:45pm

Saturday: 8:00am-10:15pm

Sunday: 9:00am-7:15pm

### **Fare Structure**

\$4.00 one-way upon boarding

- Ride Cards can be purchased at Metro Fare Outlets
- Rides purchased by an agency are subject to an Agency Fare

### **Advance Notice Required**

Reservations can be made 24 hours, 7 days a week and up to 2 weeks in advance. Requests must be made by 4:00pm the day prior to a ride.

### **Level of Service**

Curb-to-Curb

### **Wheelchair Accessibility**

Yes

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## **Waukesha County ADA Paratransit Service**

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(262) 524-3636 | [www.waukesha-wi.gov](http://www.waukesha-wi.gov)  
2311 Badger Drive Waukesha, WI 53188

### **Area Served**

Operates within  $\frac{3}{4}$  mile of a bus stop along Waukesha County Fixed Route 901. If you are not sure if Paratransit serves your area, call (262) 524-3636.

### **Rider Eligibility**

Paratransit Service provided in accordance with the Americans with Disabilities Act for persons unable to use Waukesha County Fixed Route 901. Request an application by calling (262) 524-3636.

### **Service Priorities**

None

### **Hours of Service**

Monday-Friday: 5:30am-7:20pm

### **Fare Structure**

\$6.50 for a one-way trip in the Route 901 ADA Zone

- For an additional \$2.00 one-way, service is provided into an extended zone within one mile of Fixed Route 901 and the Waukesha Metrolift service area, as long as the trip begins or ends in the Paratransit service area

### **Advance Notice Required**

Reservations can be made 1 to 21 days in advance. Requests must be made by 12:00pm the day prior to a ride.

### **Level of Service**

Door-to-Door

### **Wheelchair Accessibility**

Yes



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## **Aging and Disability Resource Center (ADRC) of Waukesha County Rideline Program**

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(262) 650-1000

[www.waukeshacounty.gov/HealthAndHumanServices/adrc/specialized-transportation/](http://www.waukeshacounty.gov/HealthAndHumanServices/adrc/specialized-transportation/)

*514 Riverview Avenue Waukesha, WI 53188*

### **Area Served**

Waukesha County with service to Milwaukee County for medical services not available within the county

### **Rider Eligibility**

Available to Waukesha County residents who are non/limited-drivers, 60 years of age or older or under 60 who use assistive devices such as walker, wheelchair, scooter, or are legally blind. Call (262) 548-7848 for application or visit the website listed above.

### **Service Priorities**

- 1.) Medical
- 2.) Nutrition
- 3.) Work-related
- 4.) Social and respite

### **Hours of Service**

Monday-Friday: 6:00am-6:00pm

### **Fare Structure**

Fares are determined based on the person's income

### **Advance Notice Required**

Reservations must be made at least 24 hours in advance. Allow additional time to assure preferred date and time of the request.

### **Level of Service**

Door-to-Door

### **Wheelchair Accessibility**

Yes

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# Aging and Disability Resource Center (ADRC) of Waukesha County Shared-Fare Taxi Program

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(262) 548-7848

[www.waukeshacounty.gov/HealthAndHumanServices/adrc/specialized-transportation/](http://www.waukeshacounty.gov/HealthAndHumanServices/adrc/specialized-transportation/)

*514 Riverview Avenue Waukesha, WI 53188*

## **Rider Eligibility**

Available to Waukesha County residents who are non/limited-drivers and are 60 years of age or older or under 60 with a disability designation. Individuals must be able to enter or exit a car with little or no assistance. If the program does not serve the area in which a trip is requested, an individual may be eligible to use RideLine. Call (262) 548-7848 for application or visit the website listed above.

## **Shared-Fare Taxi Providers**

Contact individual providers for fares, eligibility and level of service

4Boomers

(262) 224-9000

Mukwonago Seniors on the Go

(262) 363-5700

A Quick Trip

(262) 565-0031

Muskego Senior Taxi

(262) 679-4754

Best Cab of Waukesha

(262) 549-6622

New Berlin Senior Taxi

(262) 814-1611

Elmbrook Senior Taxi

(262) 785-1200

Oconomowoc Silver Streak

(262) 567-6404

Lake Country Cares Cab

(262) 695-2670

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## **4Boomers Transport, LLC**

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(262) 224-9000 | [4boomerstransport.com](http://4boomerstransport.com)  
1020 James Drive Suite F, Hartland, WI 53029

### **Area Served**

Lake Country

### **Rider Eligibility**

None

### **Service Priorities**

None

**Hours of Service** (After hours and weekend transport available on request)

Monday-Friday: 6:00am-6:00pm

### **Fare Structure**

Call for rates

### **Advance Notice Required**

24 hour advance notice required

### **Level of Service**

Door-thru-Door

### **Wheelchair Accessibility**

Yes

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## A Quick Trip Transportation Service

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(262) 565-0031 | [aqtts.com](http://aqtts.com)  
PO Box 2203 Waukesha, WI 53187

### **Area Served**

Waukesha and surrounding areas

### **Rider Eligibility**

Individuals must require little to no assistance getting in and out of van

### **Service Priorities**

None

### **Hours of Service**

Monday-Friday: 7:00am-6:00pm

Weekends: By appointment only

### **Fare Structure**

\$15.00 one-way for first 5 miles

\$1.00 per mile to destination

- Pickup location in city or town of Waukesha, Pewaukee, New Berlin that is within the area bordered by I-94, Barker Road, Hwy I and Hwy TT, Merrill Hills, Meadowbrook Road.
- Call for rates beyond borders mentioned above (based on pickup location). Will pick up as far as Wales, Elm Grove, to I-43 and up to Capitol Drive.

### **Advance Notice Required**

24 hour advance notice required, 1 week advance notice for Saturday or Sunday pickups

### **Level of Service**

Door-to-Door

### **Wheelchair Accessibility**

No

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## **Best Cab Company**

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(262) 549-6622 | [bestcabcompany.com](http://bestcabcompany.com)  
102 W Broadway Avenue Waukesha, WI 53186

### **Area Served**

Southeastern Wisconsin

### **Rider Eligibility**

None

### **Service Priorities**

None

### **Hours of Service**

24 hours, 7 days a week

### **Fare Structure**

Call for rates

### **Advance Notice Required**

24 hours in advance if possible, same day upon availability

### **Level of Service**

Curb-to-Curb

### **Wheelchair Accessibility**

No

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## Elmbrook Senior Taxi

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(262) 785-1200 | [elmbrookseniortaxi.org](http://elmbrookseniortaxi.org)  
675 N Brookfield Road Brookfield, WI 53045

### **Area Served**

City and Town of Brookfield, Villages of Elm Grove and Butler with service to Froedtert Hospital in Wauwatosa and Waukesha Memorial Hospital

### **Rider Eligibility**

- Individuals must live in City or Town of Brookfield, Village of Elm Grove or Village of Butler
- Must be 65 years of age or older or adult with disabilities over 18

### **Service Priorities**

None

### **Hours of Service** (Call for availability outside of normal hours)

Monday: 8:00am-5:00pm  
Tuesday: 8:00am-5:00pm  
Wednesday: 8:00am-9:00pm  
Thursday: 8:00am-5:00pm  
Friday: 8:00am-5:00pm  
Saturday: 9:00am-4:00pm

### **Fare Structure**

Call for rates

### **Advance Notice Required**

24 hours up to two weeks advance notice required; first come, first served

### **Level of Service**

Door-to-Door

### **Wheelchair Accessibility**

No

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## Lake Country Cares Cab

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(262) 695-2670 | [lccabs.com](http://lccabs.com)

W287N3700 North Shore Drive Pewaukee, WI 53072

### **Area Served**

Hartland, Delafield, Nashotah, Pewaukee, Merton, Waukesha, and Oconomowoc

### **Rider Eligibility**

- Must be ambulatory
- Must be able to enter and exit vehicle with little or no assistance

### **Service Priorities**

None

### **Hours of Service**

Monday-Friday: 8:30am-4:00pm

### **Fare Structure**

Call for rates

### **Advance Notice Required**

48 hours advance notice required

### **Level of Service**

Door-to-Door

### **Wheelchair Accessibility**

No

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## Mukwonago Seniors on the Go

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(262) 363-5700 | [sotgtaxi.org](http://sotgtaxi.org)  
400 Bay View Road #B Mukwonago, WI 53149

### **Area Served**

Southeastern Wisconsin

### **Rider Eligibility**

None

### **Service Priorities**

None

### **Hours of Service** (Call for requests outside of normal hours)

Monday-Friday: 8:30am-5:00pm

### **Fare Structure**

Call for rates

### **Advance Notice Required**

24 hours advance notice preferred, more notice if possible

### **Level of Service**

Door-to-Door

### **Wheelchair Accessibility**

Yes



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## Muskego Senior Taxi

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(262) 679-4754 | [muskegoseniortaxi.wordpress.com](http://muskegoseniortaxi.wordpress.com)  
W181S8540 Lodge Boulevard Muskego, WI 53150

### **Area Served**

Southeastern Wisconsin

### **Rider Eligibility**

- Must be ambulatory
- Individuals must be 65 years of age or older or an adult with disabilities who receives SSI or SSDI

### **Service Priorities**

None

### **Hours of Service**

Monday-Friday: 8:00am-4:00pm

### **Fare Structure**

Based on location and mileage, call for rates

### **Advance Notice Required**

1-2 weeks advance notice preferred

### **Level of Service**

Door-to-Door

### **Wheelchair Accessibility**

No

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## **New Berlin Senior Taxi**

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(262) 814-1611

*13750 W National Avenue New Berlin, WI 53151*

### **Area Served**

New Berlin, Brookfield Square, Mayfair area, Medical Centers (west of 84th Street) Aurora West Allis Memorial Hospital, Froedtert Hospital

### **Rider Eligibility**

- Must be ambulatory
- Individuals must be residents of New Berlin
- Individuals must be 65 years of age or older or an adult with disabilities over the age of 18

### **Service Priorities**

None

### **Hours of Service**

Monday-Friday: 9:00am-4:30pm

### **Fare Structure**

Call for rates

### **Advance Notice Required**

24 hours advance notice preferred

### **Level of Service**

Door-to-Door

### **Wheelchair Accessibility**

No

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## **Oconomowoc Silver Streak**

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(262) 567-6404 | [www.oconosilverstreak.org](http://www.oconosilverstreak.org)

*PO Box 561 Oconomowoc, WI 53066*

### **Area Served**

The city of Oconomowoc, east to the YMCA at Pabst Farms, south to Valley Road, north to Lang Road, west to Jefferson County Line, parts of the town of Summit including Aurora Medical Center and Lake Country Landing

### **Rider Eligibility**

- Individuals must be non-drivers, 55 years of age or older or an adult with disabilities over the age of 18
- Must be ambulatory

### **Service Priorities**

None

### **Hours of Service**

Monday-Friday: 8:30am-4:30pm

### **Fare Structure**

Call for rates

### **Advance Notice Required**

At least 24 hours up to 1 week in advance notice preferred

### **Level of Service**

Door-to-Door

### **Wheelchair Accessibility**

No

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## **Menomonee Falls Senior Shuttle**

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(262) 251-4230

*N87W17391 Main Street Menomonee Falls, WI 53051*

### **Area Served**

Village of Menomonee Falls

### **Rider Eligibility**

- Village of Menomonee Falls residents 60 years of age or older
- Must be ambulatory and able to climb steps into shuttle (school bus)

### **Service Priorities**

None

### **Hours of Service**

Monday-Friday: 9:00am-2:00pm

### **Fare Structure**

\$2.00 one-way

### **Advance Notice Required**

24 hours advance notice required

### **Level of Service**

Curb-to-Curb

### **Wheelchair Accessibility**

No

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## American Cancer Society Road to Recovery

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1 (800) 227-2345 | [www.cancer.org](http://www.cancer.org)  
*N19W24350 Riverwood Drive Pewaukee, WI 53072*

### **Area Served**

Washington, Ozaukee, Waukesha, Milwaukee, Racine, Jefferson, Sheboygan, Kenosha, and Walworth Counties

### **Rider Eligibility**

- Must be in current treatment
- Must be ambulatory
- Must be able to get in and out of a vehicle unassisted

### **Service Priorities**

Medical rides to and from cancer treatment appointments

### **Hours of Service** (Depends on availability of volunteer driver)

Monday-Friday: 9:00am-5:00pm

### **Fare Structure**

Free to cancer patients in current treatment

### **Advance Notice Required**

4 days advance notice required

### **Level of Service**

Door-to-Door

### **Wheelchair Accessibility**

No

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## **Disabled American Veterans**

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(262) 719-7233 | [www.dav-wi.org](http://www.dav-wi.org)  
5000 W National Avenue Building 70, C Wing, #13  
Milwaukee, WI 53295

### **Area Served**

Waukesha County

### **Rider Eligibility**

- Must be ambulatory
- May use walker or cane but must be able to get in and out of vehicle with no assistance
- May bring oxygen tank (size D only)

### **Service Priorities**

Medical

### **Hours of Service**

Monday-Friday: By appointment only

### **Fare Structure**

Free rides to veterans who need assistance getting to and from scheduled medical appointments at the Clement J. Zablocki VA Medical Center

### **Advance Notice Required**

2 weeks in advance preferred

### **Level of Service**

Door-thru-Door

### **Wheelchair Accessibility**

No

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## **Eras Senior Network**

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(262) 549-3348 | [ErasWaukesha.org](http://ErasWaukesha.org)  
2607 N Grandview Blvd, Suite 150 Waukesha, WI 53188

### **Area Served**

Waukesha County, Milwaukee County

### **Rider Eligibility**

- Must be Waukesha County resident
- Mandatory in-home assessment in order to receive services
- Clients must be over the age of 60 or an adult with disabilities over the age of 18

### **Service Priorities**

- Priority to medical appointments and grocery shopping
- Other needs upon request

### **Hours of Service** (Call for availability outside of normal hours)

Monday-Friday: 9:00am-4:00pm

### **Fare Structure**

No charge, donations encouraged

### **Advance Notice Required**

- 7 days advance notice required
- Rides are dependent on the availability of volunteer drivers

### **Level of Service**

Door-thru-Door

### **Wheelchair Accessibility**

No

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## **Waukesha County Health and Human Services – Volunteer Transportation Services**

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(262) 548-7284 | [www.waukeshacounty.gov/HHS](http://www.waukeshacounty.gov/HHS)  
500 Riverview Drive Waukesha, WI 53188

### **Area Served**

Waukesha County

### **Rider Eligibility**

Must be referred by Health and Human caseworker to be eligible for services

### **Service Priorities**

- Medical or dental appointments
- Therapy or counseling appointments
- Pick-up of medication
- Court appointments or family visitation
- Education or childcare
- Mentoring programs

### **Hours of Service** (Depends on availability of volunteer drivers)

Monday-Friday: 7:30am-8:00pm

### **Fare Structure**

No charge

### **Advance Notice Required**

48 hours (2 working days) advance notice required

### **Level of Service**

Door-to-Door

### **Wheelchair Accessibility**

No



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## **Yellow Cab Cooperative**

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(414) 271-1800 | [www.ycmilwaukee.com](http://www.ycmilwaukee.com)  
1747 N 6th Street Milwaukee, WI 53212

### **Area Served**

Milwaukee and surrounding areas

### **Rider Eligibility**

Destination or departure location needs to be located in Milwaukee County or \$20.00 one-way minimum charge applies

### **Service Priorities**

None

### **Hours of Service**

24 hours, 7 days a week

### **Fare Structure**

Call for Rates

### **Advance Notice Required**

None

### **Level of Service**

Curb-to-Curb

### **Wheelchair Accessibility**

No

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## American MedTrans

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(414) 274-3000

646 S Second Street Milwaukee, WI 53204

### **Area Served**

Southeastern Wisconsin

### **Rider Eligibility**

None

### **Service Priorities**

Non-emergency medical transportation, wheelchair transportation, school district transportation support, nursing home and assisted living support, HMO transportation, private pay for family services, youth and infant transportation (car seats available upon request)

### **Hours of Service**

Monday-Friday: 6:00am-6:00pm

### **Fare Structure**

Call for rates

### **Advance Notice Required**

24 hours advance notice required, call for availability

### **Level of Service**

Curb-to-Curb for ambulatory individuals, Door-to-Door upon request

### **Wheelchair Accessibility**

Yes

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## American Mobility

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(262) 501-3598

### **Area Served**

Southeastern Wisconsin

### **Rider Eligibility**

None

### **Service Priorities**

All

### **Hours of Service**

Monday-Friday: 6:00am-7:00pm

### **Fare Structure**

Call for rates

### **Advance Notice Required**

24 hours advance notice preferred, same day upon availability

### **Level of Service**

Door-to-Door

### **Wheelchair Accessibility**

Yes

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# CEMS Transport

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(262) 364-4850

## **Area Served**

Southeastern Wisconsin

## **Rider Eligibility**

Vehicle transport level determined through onsite evaluation or over the phone

## **Service Priorities**

Medical

## **Hours of Service**

24 hours, 7 days a week

## **Fare Structure**

Medical Taxi	\$20.00 one-way, \$2.00 per mile
Wheelchair Van	\$30.00 one-way, \$3.00 per mile
Ambulette/Stretcher	\$95.00 one-way, \$3.00 per mile

## **Advance Notice Required**

48 hours advance notice preferred, same day upon availability

## **Level of Service**

- Door-thru-Door
- BLS capable, Bariatric capable, oxygen equipped

## **Wheelchair Accessibility**

Yes

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## Comfort Transport, LLC

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(262) 446-9810 | [comfort-transport.com](http://comfort-transport.com)  
PO Box 891 Waukesha, WI 53187

### **Area Served**

Waukesha and Washington County

### **Rider Eligibility**

None

### **Service Priorities**

None

### **Hours of Service**

Monday-Friday: 6:00am-5:00pm

### **Fare Structure**

Call for rates

### **Advance Notice Required**

24 hours advance notice required

### **Level of Service**

Door-to-Door

### **Wheelchair Accessibility**

Yes

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# Froedtert Menomonee Falls Hospital - Froedtert & Medical College of Wisconsin

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Talk to Case Manager for transportation concerns  
*W180N8085 Townhall Road Menomonee Falls, WI 53051*

## **Area Served**

Hospital service area includes Northwest Milwaukee County, Washington County, Waukesha County, and Ozaukee County.

## **Rider Eligibility**

Hospital patients who have difficulty arranging their own transportation and lack the financial resources to purchase transportation

## **Service Priorities**

Medical treatment

## **Hours of Service**

24 hours, 7 days a week

## **Fare Structure**

Based on location and ability to pay

## **Advance Notice Required**

24 hours advance notice preferred

## **Level of Service**

Door-to-Door

## **Wheelchair Accessibility**

Yes

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## **Lifestar Medical Transport Service**

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(262) 338-9798 | [lifestar-ems.com/paratransit-transport/](http://lifestar-ems.com/paratransit-transport/)  
279 S 17<sup>th</sup> Avenue, Suite 8  
PO Box 113 West Bend, WI 53095

### **Area Served**

Waukesha County, Ozaukee County, Milwaukee County, Washington County

### **Rider Eligibility**

- No heavy lifting.
- Will provide minor assistance.

### **Service Priorities**

Medical

### **Hours of Service**

Monday-Friday: 6:00am-6:00pm  
Saturday: 7:00am-4:30pm  
Sunday: Call for availability

### **Fare Structure**

\$26.00 one-way for first 5 miles, \$3.00 per mile after  
Accepts Medicaid insurance, talk to caseworker before arranging rides

### **Advance Notice Required**

24 to 48 hours advance notice preferred up to one month in advance,  
same day if available

### **Level of Service**

Door-to-Door

### **Wheelchair Accessibility**

Yes

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## **Meda-Care Vans of Waukesha**

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(262) 650-1000

*N15W24817 Bluemound Road Pewaukee, WI 53072*

### **Area Served**

Waukesha and Milwaukee Counties

### **Rider Eligibility**

None

### **Service Priorities**

Medical

### **Hours of Service**

Call for availability

### **Fare Structure**

Call for rates

### **Advance Notice Required**

24 hours advance notice preferred, same day upon availability

### **Level of Service**

Door-thru-Door

### **Wheelchair Accessibility**

Yes



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## **Mobility Transportation Specialists**

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(262) 424-0197

405 E Forest Street Oconomowoc, WI 53066

### **Area Served**

Waukesha and Jefferson County

### **Rider Eligibility**

None

### **Service Priorities**

All

### **Hours of Service**

Monday-Friday: 7:00am-5:00pm

### **Fare Structure**

Call for rates

### **Advance Notice Required**

24-48 hours advance notice appreciated

### **Level of Service**

Door-thru-Door

### **Wheelchair Accessibility**

Yes

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## **Personalized Transportation Service**

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(262) 628-0189

3049 Beechwood Industrial Court Hubertus, WI 53033

### **Area Served**

Southeastern Wisconsin

### **Rider Eligibility**

No assistance with stairs in and out of home if individual uses a wheelchair

### **Service Priorities**

All

### **Hours of Service**

Monday-Friday: 8:00am-5:00pm

### **Fare Structure**

\$28.00 one-way base rate

\$2.50 per mile

### **Advance Notice Required**

24-48 hours advance notice preferred

### **Level of Service**

Door-thru-Door

### **Wheelchair Accessibility**

Yes

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## **ProHealth Care Transportation Services**

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(262) 928-7618 | [www.prohealthcare.org](http://www.prohealthcare.org)  
725 American Avenue Waukesha, WI 53188

### **Area Served**

Waukesha County, Jefferson County, Dodge County, Ozaukee County  
Walworth County, and parts of Racine County

### **Rider Eligibility**

- For ProHealth Care patients and family members
- Requests screened and assessed by ProHealth Care staff
- Must provide wheelchair if unable to transport without assistance

### **Service Priorities**

Non-emergency trips to ProHealth Care facilities.

### **Hours of Service**

Monday-Friday: 7:30am-3:30pm

### **Fare Structure**

\$40.00 one-way

Call for information about financial assistance and prepaid voucher program.

### **Advance Notice Required**

48 hours (2 working days) advance notice required

### **Level of Service**

Door-to-Door

### **Wheelchair Accessibility**

Yes

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## TaxiMKE

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Phone: (414) 220-5000 | [www.taximke.com](http://www.taximke.com)  
646 S Second Street Milwaukee, WI 53204

### **Area Served**

Southeastern Wisconsin

### **Rider Eligibility**

None

### **Service Priorities**

None

### **Hours of Service**

24 hours, 7 days a week

### **Fare Structure**

Call for rates

### **Advance Notice Required**

24 hours advance notice preferred, same day availability

### **Level of Service**

Curb-to-Curb

### **Wheelchair Accessibility**

Yes

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## **Transtar Medical Transport**

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Phone: (920) 533-3800 | [www.transtarmedical.com](http://www.transtarmedical.com)  
120 W Main Street, PO Box 509 Campbellsport, WI 53010

### **Area Served**

Southeastern Wisconsin

### **Rider Eligibility**

Seniors, individuals with disabilities, and individuals who need extra assistance when traveling

### **Service Priorities**

None

### **Hours of Service** (Call for availability outside of normal hours)

Monday-Friday: 5:00am-6:00pm

Saturday: 5:00am-3:00pm

### **Fare Structure**

Call for rates

### **Advance Notice Required**

24 hours advance notice preferred, same day upon availability

### **Level of Service**

Door-thru-Door

### **Wheelchair Accessibility**

Yes

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## United Transport LLC

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(414) 393-1944 | [www.unitedtransportllc.net](http://www.unitedtransportllc.net)  
11801 W Silver Spring Drive Milwaukee, WI 53225

### **Area Served**

Milwaukee County, Waukesha County, Ozaukee County

### **Rider Eligibility**

None

### **Service Priorities**

None

### **Hours of Service**

Monday-Friday: 6:00am-6:00pm

Saturday: 6:00am-3:30pm

### **Fare Structure**

Call for rates

### **Advance Notice Required**

48 hours advance notice

### **Level of Service**

Door-to-Door

### **Wheelchair Accessibility**

Yes

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## Milwaukee County Transit Plus Program

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(414) 343-1700 | [www.ridemcts.com](http://www.ridemcts.com)  
1942 N 17<sup>th</sup> Street Milwaukee, WI 53205

As a Waukesha County resident, to qualify for Transit Plus, you must be eligible for Metrolift services. If you are certified for Metrolift, have your certification faxed to Transit Plus. Once approved, you will gain Visitor Status for 21 days within the calendar year. If you are a frequent user of this service, it is best to apply for Transit Plus.

### **Service Priorities**

All

### **Scheduling Rides**

Call Transit Plus to schedule your pick up at Brookfield Square at least 24 hours prior to your ride request. Designated pick up and drop off points are located by the food court in the west parking lot. If taking Metrolift to Brookfield Square, be sure to schedule your ride to accommodate the 30-minute window for pick up. Transit Plus will pick you up and take you to your scheduled destination in Milwaukee County.

### **Hours of Service**

Sunday-Saturday: 4:30am-1:00am

### **Fare Structure**

\$4.00 one-way.

- Must pay with Transit Plus ticket or exact cash
- Tickets can be purchased in books of 10 for \$40.00

### **Level of Service**

Door-to-Door

### **Wheelchair Accessibility**

Yes

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## Milwaukee County Transit System (MCTS)

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(414) 937-3218 | [www.ridemcts.com](http://www.ridemcts.com)  
1942 N 17<sup>th</sup> Street Milwaukee, WI 53205

When using the MCTS fixed route, you must use the M·CARD. The M·CARD can be loaded with stored cash value or a 1-, 7- or 31-Day Pass.

You can travel from the City of Waukesha to Milwaukee County by taking the Waukesha Metro Transit Route 1 bus to Brookfield Square.

At Brookfield Square, you can board free of charge to the MCTS GoldLine using your Waukesha Metro Transit bus pass or a transfer.

Passengers transferring from Waukesha Metro Transit to MCTS must pay full MCTS fare when requesting an MCTS transfer.

Passengers with a valid M·CARD must pay \$.50 to receive a transfer when using Waukesha Metro Transit.



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## **Interfaith Caregivers of Washington County**

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(262) 365-0902 | [interfaithwashco.org](http://interfaithwashco.org)  
2374A W Washington Street West Bend, WI 53095

### **Area Served**

Within 50 miles of client's home, including Froedtert and the VA

### **Rider Eligibility**

- Must be able to transfer independently
- Must live in Washington County

### **Service Priorities**

- Medical appointments (first priority)
- Grocery shopping
- Exercise

### **Hours of Service** (As drivers are available)

Monday-Friday: 8:00am-5:00pm

### **Fare Structure**

Completely volunteer driven, donations appreciated

### **Advance Notice Required**

Service is on a first come, first served basis with a minimum of 10-day notice

### **Level of Service**

Door-to-Door

### **Wheelchair Accessibility**

Yes

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## Disabled Parking Identification Permits

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(608) 266-3041 | [wisconsin.gov](http://wisconsin.gov)  
*P.O. Box 7306 Madison, WI 53707*

Any person certified by an authorized healthcare professional as having a temporary or permanent disability is eligible for a Disabled Parking Identification Permit (DIS ID). Persons with a permanent disability will receive a blue DIS ID permit that must be renewed and recertified every four years. Persons with a temporary disability will receive a red DIS ID permit that is valid up to six months. If a permit is needed longer, you may apply for another permit.

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## Wisconsin Driver License & ID Renewals

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(608) 264-7447 | [wisconsin.gov](http://wisconsin.gov)  
*P.O. Box 7983 Madison, WI 53707*

Many older adults continue to use their Wisconsin driver license or identification card even after they stop driving for proof of identity and voting. Renewed cards can be obtained at any DMV service center.

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## Sharpening Your Driving Skills

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Older adults can benefit from driving instruction and information about changes in driving habits and regulations to ensure safety on the road.

**Senior Driver Resource** (262) 210-3707 | [seniordriverresource.com](http://seniordriverresource.com)

**AARP Smart Driver Course** (800) 350-7025 | [aarpdriversafety.org](http://aarpdriversafety.org)

**National Highway Traffic Safety Administration**

(888) 327-4236 | [nhtsa.gov/road-safety/older-drivers](http://nhtsa.gov/road-safety/older-drivers)

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## Wheelchair Accessible Vehicle Rentals

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**Mobility Works** N8W22195 Johnson Drive, Waukesha, WI 53186  
(877) 275-4915 | [mobilityworks.com/wheelchair-vans-for-rent/](https://mobilityworks.com/wheelchair-vans-for-rent/)

**A&J Mobility** 3058 Helsan Drive, Richfield, WI 53076  
(920) 775-4538 | [www.aandjmobility.com/wheelchair-van-rentals](https://www.aandjmobility.com/wheelchair-van-rentals)